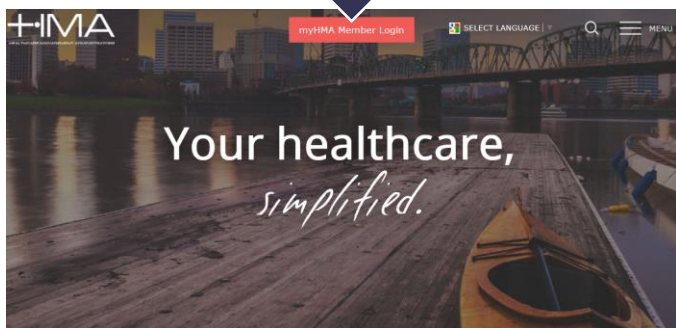


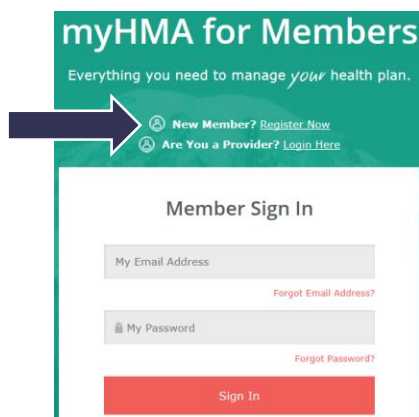
Signing up for MDLIVE on your computer

Important: Have your HMA member ID card in hand before you start.

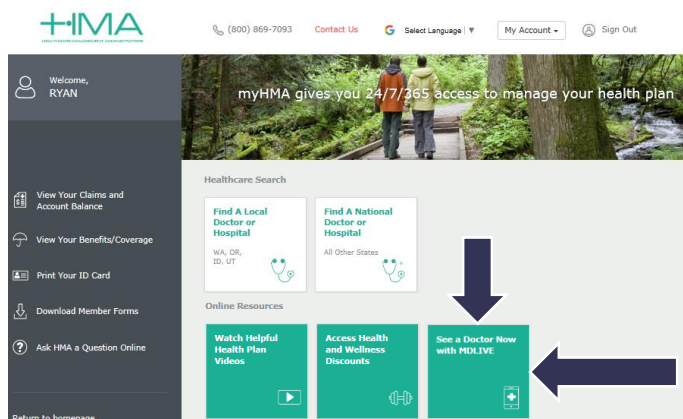
- 1** Go to www.accesshma.com
Click on the “myHMA Member login” button.



- 2** Returning users will log directly into their account. First-time users will need to register by clicking on “New Member? Register Now.”



- 3** After you log into your account, click the “See a Doctor Now with MDLIVE” tile.

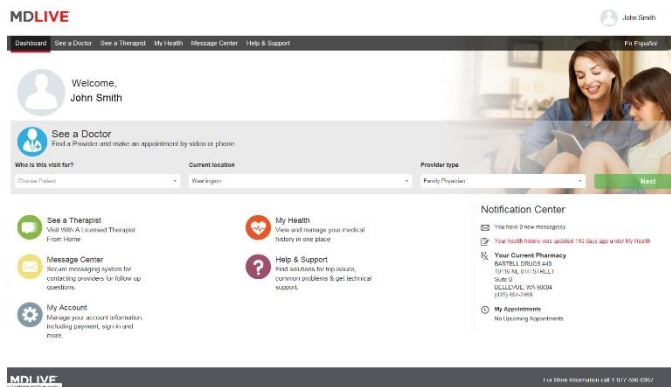


- 4** Complete the Patient Registration section.

Be sure to enter your first name, last name and date of birth **EXACTLY** as they appear on your HMA member ID card.

Patient Register	
Username:	<input type="text"/>
First Name:	<input type="text" value="John"/>
Last Name:	<input type="text" value="Smith"/>
Password:	<input type="password"/>
Confirm Password:	<input type="password"/>
Email:	<input type="text"/>
Confirm Email:	<input type="text"/>
Address:	<input type="text" value="Address 1"/>

- 5** The on-screen instructions will help you through the rest of the process. Once your registration is complete, you will arrive at your personalized welcome screen.



The MDLIVE service is only for eligible health plan members. If you have dependents enrolled on the health plan, you must activate your own MDLIVE account before setting up accounts for your dependents.

You can also sign up for MDLIVE by calling **1-877-596-0967**

Signing up for MDLIVE on your mobile device

Important: Have your HMA member ID card in hand before you start.



- 1 Search for “MDLIVE” and download the app with the red and white MDLIVE logo.



- 2 After downloading, open the app and click “Create Account” at the bottom of the screen.

Create Account

- 3 Complete the Personal Information section.

Be sure to enter your first name, last name and date of birth **EXACTLY** as they appear on your HMA member ID card.

- 4 On the bottom of the second Personal Information screen, select the **MDLIVE as a Benefit** checkbox to state that you receive MDLIVE as a benefit through your employer.

MDLIVE as a Benefit

Do you receive MDLIVE as a benefit through an employer, insurance provider or organization.

- 5 Enter **Your Employer’s Name** where it asks for the Employer, Insurance Provider, or Organization. After you type the first few letters, your employer should appear from a list of choices.

- 6 On the last registration screen, enter **your HMA member ID number** where it asks for “Customer ID Number.”

Note: The MDLIVE service is only for eligible health plan members. If you have dependents enrolled on the health plan, you must activate your own MDLIVE account before setting up accounts for your dependents.

- 7 Once your account is verified, you will arrive at your personalized welcome screen.

You can also sign up for MDLIVE by calling **1-877-596-0967**