

Lummi Commercial Company

2751 Haxton Way #1, Bellingham, WA 98226 Phone: (360) 758-4223 Fax: (360) 758-2573

JOB ANNOUNCEMENT JOB TITLE: Assistant Manager

EXEMPT: Yes SALARY: DOE

SHIFT: Day
LOCATION:

STATUS: Full Time

JOB CODE:

ORGANIZATION: Lummi Commercial Company

DEPARTMENT: Retail

SUPERVISOR: Store Manager

VACANCY: 1

JOB SUMMARY: Under the direction of the Store Manager, the Assistant Manager is responsible for ensuring the proper store management of the Lummi Commercial Company (LCC) retail enterprise. Under the direction of the Store Manager, the Assistant Manager has the necessary authority to maintain the facilities, supervise staff, and ensure the facility is operated in a manner that will yield the maximum profits to the Lummi Indian Business Council (LIBC).

ESSENTIAL JOB DUTIES & RESPONSIBILITIES: includes the following, and other duties as assigned:

- Assist the Manager in operating the business in a manner that will yield the maximum long-term distribution to the LIBC
- Ensure the policies and procedures necessary for the proper management of the operation are documented, accessible and adhered to
- Assist the Manager with completing office duties and supervise the completion of the operation's
 daily reports, track high-selling inventory, cashier overages and shortages, and ensure the daily
 reports are delivered in a timely manner
- Executes store-level Marketing Plan to attract customers; ensures operations execution to earn repeat business, customer retention and loyalty
- Promote sales growth through merchandise execution
- Undertake proper ordering and receiving of inventory and fuel, including accuracy and proper condition of order by appropriate staff
- Ensure fuel storage and dispensers meet environmental and government regulations
- Adjust fuel prices as required by the Director of Retail Operations (DRO).
- Ensure all inventory is secure and properly maintained to reduce waste while maintaining sufficient levels of product
- Meet with the Manager to review weekly and monthly sales reports and the annual operating budget
- Coordinate with appropriate Managers on pertinent issues
- Serve as the subject matter expert on the operation's systems, POS, inventory, etc
- Supervise all inventory functions including input of invoices and month end inventory
- Ensure the operation, including buildings, parking lot, equipment, etc are properly maintained and function safely
- Ensure security of employees, customers, facilities, and merchandise
- Resolve customer complaints while adhering to company policies
- Plan work schedules and review employee evaluations and corrective actions
- Train, supervise, and mentor employees on all matters with an emphasis on customer service
- Ensure opening and closing procedures are followed, when necessary, by all employees
- Attend trainings, conferences and meetings as required or mandated

KNOWLEDGE, SKILLS & ABILITIES

- Able to remain calm, professional, and respectful at all times toward all customers, staff, vendors, and LCC stakeholders
- Able to work in a fast-paced environment and motivate all team members to do the same
- Must be able to exercise good judgment, balance priorities and workload, and adhere to <u>strict</u> <u>deadlines</u> for Accounting and Human Resources
- Abide by all Federal, State, and Tribal laws
- Abide by the Washington State Liquor Laws for Alcohol and Tobacco sales
- Maintain the highest degree of confidentiality at all times, including but not limited to Social Media

REQUIREMENTS

- Lummi/Native American/Veteran policy applies. All qualified applicants encouraged to apply
- · High school diploma or GED required
- Requires three (3) years of progressive work history. Retail, convenience store, and/or travel center work history preferred
- Two (2) years successful experience supervising and training 5-10 employees preferred
- Two (2) years successful experience effecting and deciphering budgets preferred
- Requires excellent cash handling, problem solving, oral and written communication skills, as well
 as attention to detail and follow up
- Requires fluency in computers, including MS Office, Excel, Word, Outlook and office equipment
- Requires willingness to work in excess of 40 hours per week and flexible shifts as needed
- Requires strong communication skills and the ability to work with people of diverse backgrounds
- Requires willingness to take direction and work with multiple managers on simultaneous tasks
- Requires willingness to work various shifts that include holidays, nights, overnights, and weekends and fill-in during the Manager's absence
- Must pass pre-employment and random drug and alcohol test to be eligible for and maintain employment, as required by the LCC Substance Abuse Policy
- Must pass an extensive criminal background check
- Must possess valid Washington State Driver's license and meet insurance eligibility requirements

Management reserves the right to revise the position description and to require that other tasks be performed when the circumstances of this position change.

I understand that this is an Indian Preference job subject to Tribal and Lummi Commercial Policies. I understand that this position, as are all positions with the Lummi Commercial Company, LIBC, LNSO and all other Tribal Enterprises, is subject to yearly random drug and alcohol screening/ testing and testing following any on the job injury and/or when a supervisor reasonably believes an employee is unfit for duty. I also understand that if I refuse to test or test positive I will be subject to Section 606 of the LCC Alcohol and Drug Free Workplace policy, including possible termination from employment.

I have discussed the above outlined job duties with my immediate supervisor and understand that these duties will serve as the basis for performance evaluations in the future.

Employee Name:	Employee Signature:	Date:	
Supervisor Name:	Supervisor Signature:	Date:	

LUMMI COMMERCIAL COMPANY EMPLOYMENT APPLICATION

2751 Haxton Way #1, Bellingham, WA 98226, 360-758-4223 T, 360-758-2573 F Tom Kinley <u>ThomasK@lcc-lummi.com</u>

Please include a cover letter and resume along with this application.

Vour Application	Please Type or Print. A will not be considered if in			-		closing	data	
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Are you over 21?	Yes No		able to stand for				Yes [No
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(Provide Copies of Tra	nscripts or Diploma)	EDI	UCATION					
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College/University			10 PM					
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organizations, which y	ou belong to that, are rel	anve to t	me position(s)	you are curren	ny appry	ing for.		
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Must list 3 references th	hat can be contacted for	verificati	on (Profession	al who can ve	rify your	work a	hiliti	es)
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Please list names of your im	mediate family 1	member(s) that are cu	rrently employed with the Lummi Nation
Family Members Name	Position/Title		Relationship
			MINISTER THE REPORT OF THE PARTY OF THE PART
			st) Provide work history for last 5 years. If emental sheet available.
Name of Employer	Position	/Title	Dates of Employment
Supervisors Name	Phone N	umber	Beginning Rate of Pay Ending Rate of Pay
Explain in Detail your duties			
What do/did you enjoy most about	this position?	What do/did you	enjoy <u>least</u> about this position?
Explain why you left this position (or why you wisl	n to leave current pos	sition
Name of Employer	Position	/Title	Dates of Employment
Supervisors Name	Phone N	umber	Beginning Rate of Pay Ending Rate of Pay
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Explain why you left this position			
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information desire in connection with this damage for issuing this information. I und			tions, companies and individuals from all liability for an inal background investigation.
If accepted for employment with the LCC,	I agree to abide by	all of the LCC Policies a	
and/or dismissal if already employed.			
I understand that if I owe the Lummi Nation to be considered for a position with the Lu	on or any of its enti mmi Nation. The	ities an account receivabl HR Department must rec	e or other debt, I must make arrangements to pay this de serve from the LIBC Accounting Dept, a written stateme
stating I have made arrangements to repay I understand that THE LCC IS A DRUG alcohol test. Applicants who fail the initial testing and testing following any on-the-jorandom testing some positions are considered to the confidence of the confidenc	my debt. FREE WORKPL. al drug/alcohol tes b injury and when dered a Safety, Sec	ACE. All employment of teannot reapply for 3 mm a supervisor reasonably curity-Sensitive position,	offers are contingent upon successfully passing a drug as conths. All employees are subject to annual random drug believes and employee is unfit for duty. In addition which requires annual drug and alcohol testing. If a the policy set forth in the LCC Alcohol and Drug Fr
Workplace Policy.			
Signature of Applicant			Date

### Supplemental page for Residence verification

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Dates live	d at this residence			
	1871			
Address (S	Street, PO Box)			THE PERSON NAMED IN COLUMN
City	State	Zip		
Dates live	d at this residence			

# Supplemental page for employment history

Name of Employer	Position/Title	D	ates of Employment
Supervisors Name	Phone Number		ginning Rate of Pay
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Explain in Detail your duties			
What do/did you enjoy most al	bout this position? Wh	at do/did you enjoy least	about this position?
Explain why you left this positi	ion or why you wish to lea	ve current position	
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Supervisors Name	Phone Number		ginning Rate of Pay
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Referred	By:	