



Lummi Indian Business Council

2665 Kwina Road · Bellingham, Washington 98226 · (360) 312-2000

'Working together as one to Preserve, Promote and Protect our Sche Lang en'

JOB ANNOUNCEMENT

JOB TITLE: Crisis Outreach Specialist

OPEN: August 15, 2022

EXEMPT: No

SALARY: (10) \$28.85-\$32.32/hr. DOE

SHIFT: Flexible

LOCATION: LTHC

DURATION: Regular Full-Time

CLOSES: August 22, 2022

JOB CODE:

DIVISION: HHS

DEPARTMENT: Behavioral Health

SUPERVISOR: Crisis Outreach Supervisor

VACANCIES: 1

JOB SUMMARY: The Crisis Outreach Specialist will collaborate with the crisis outreach team. They will be on a weekly rotation answering the crisis phone during normal business hours. This position will work collaboratively with their team to indigenize the way the Lummi Behavioral Health Department responds to crisis. An ongoing goal will be to assess and assess and strengthen our outreach and crisis response. They will be required to do peer support counseling for clients in crisis, this could include community outreach and/or working on cultural arts and projects in the office or during therapeutic groups. The Crisis Outreach Specialist will support ongoing efforts to improve the integration of health services provided by medical providers, harm reduction staff, public health, mental health clinicians, substance use disorder counselors, recovery coaches and peer support counselors, and other social services. This position will work collaboratively with staff from multiple programs including Behavioral Health, Lummi Counseling Services, and Lummi Tribal Health Clinic. The Crisis Outreach Specialist will be based primarily at the Lummi Behavioral Health Department, but may spend time at the Lummi Clinic, Lummi Counseling Services, Opioid Treatment Program, and in the community to support a holistic patient care model.

The Crisis Outreach Specialist may directly assess for and provide peer support counseling and will provide temporary counseling services until a client in crisis is linked with a Licensed Mental Health Clinician. This position may require flexible work hours based on the services needed within the Lummi Nation, however the schedule will normally be Monday through Friday 8:00 a.m.-4:30 p.m.

ESSENTIAL JOB DUTIES AND RESPONSIBILITIES include the following, and other related duties as assigned.

1. Responsible to connect patients and families to appropriate resources; works with the patient to complete their plan of care.

2. Lead care coordination efforts with external social service, mental health, and substance use disorder resources; acts as the patient's advocate; leads care coordination meetings with medical staff.
3. Assist in the development of processes to continue the integration of behavioral health and substance use disorder screening, assessment, diagnosis, and treatment into primary care.
4. Develop strategies to implement evidence based mental and substance use disorder screening practices into the primary care center.
5. Work with other LIBC agencies to coordinate and assess community health service needs or disparities.
6. Participate in crisis response protocol, including being in monthly on-call rotation to provide coverage for the crisis phone during normal business hours.
7. Work with the Crisis Outreach Supervisor and Crisis Lead Counselor to develop additional programming around serving clients in crisis.

MINIMUM QUALIFICATIONS:

- Bachelor's Degrees in a Health or Social Services field, *preferred*.
- Associates degree *required*.
- Master's Degree in Social Work or Human Services, *preferred*
- licensure as a Substance Use Disorder Professional (formally Chemical Dependency Professional) in the State of Washington OR as a Mental Health Professional (e.g. MSW, Psychologist, Counseling) in the State of Washington *preferred*. Certified Peer Support Counselor *required within 90 days of hire*.
- 3 years experience working with patients with substance use and/or mental health disorder, *required*.
- Must possess a valid Washington State Driver's license and meet eligibility requirements for tribal insurance.
- Experience working with AI/AN populations, *required*.
- Lummi/Native American/Veteran preference policy applies

KNOWLEDGE, ABILITIES AND SKILLS:

- Ability to learn on the job and willing to participate in relevant job training opportunities as identified
- Knowledge of guidelines for reporting as required by Federal, State, Local, and Tribal regulations, or laws.
- Ability to maintain strict confidentiality in all work related areas, process all client information and activities in a confidential manner consistent with the HIPAA and Lummi Nation's Policies (42CFR).
- Ability to use an electronic health record system (EPIC) to document services provided in accordance with state and federal documentation guidelines to bill for services provided.
- Ability to develop professional relationships with relatives and other social supports of clients and involve them as appropriate in the client's treatment.
- Ability to develop appropriate and professional relationships with other services providers, consultants, and case managers.
- Ability to communicate effectively both orally and in writing.
- Must be supportive of the organization's mission goals and adhere to program rules and policies.
- Knowledgeable in mental health performance standards.
- Knowledgeable in substance use disorder standards and co-occurring standards.

- Experience with motivational interviewing approaches and harm reduction models.
- Must be able to respect each client's right to have an individual definition of wellness and recovery, including harm reduction models, twelve step models, different delivery models for medication for opioid use disorder treatment, and counseling preferences.

REQUIREMENTS:

- Must pass pre-employment and random drug and alcohol test to be eligible for and maintain employment, as required by the LIBC Drug & Alcohol Free Workplace Policy.
- This position requires regular contact with or control over Indian children and is therefore subject to successful and extensive criminal background check, CAMIS background check.
- Maintain patient privacy rights and adhere to HIPAA.
- Knowledge of LTHC policy and procedures of each department.
- Must be fully vaccinated for COVID-19 including two (2) doses of a 2-dose series, or one (1) dose of a 1-dose series, plus 14 days beyond the final dose prior to the start date.

TO APPLY:

To obtain a Lummi Indian Business Council (LIBC) application go to: <https://www.lummi-nsn.gov/widgets/JobsNow.php> or request by e-mail libchr@lummi-nsn.gov. For more information contact the HR front desk (360) 312-2023. Submit LIBC application, cover letter, resume & reference letters no later than 4:30 p.m. on the closing date listed above. If listing degrees or certifications include copies. Mailing Address: 2665 Kwina Road, Bellingham, WA 98226. Human Resource Fax number: 360-380-6991.